

Welcome How to Pay Your Toll Fee in Norway



AutoPASS

AutoPASS is an electronic payment system for toll fees, where you use an AutoPASS tag as the means of payment. Foreign vehicles can also utilise AutoPASS, and this arrangement is useful if you plan to stay in Norway for more than three months.

To get an AutoPASS tag you:

- Sign an agreement with one of the toll operators in Norway, and get a discount in many toll plazas.
- You pay a deposit of NOK 200 for the AutoPASS tag.

Each time you pass through a toll station the fee is deducted from your account.

When you leave Norway you can return the AutoPASS tag by standard mail to the toll road operator at the same time as you terminate your agreement. You will then receive your deposit back and any remainder on your account.



English



Prices «Visitors' Payment»

Lightweight vehicle < 3 500 kg NOK 300,-
Heavyweight vehicle > 3 500 kg NOK 1 000,-



See www.autopass.no to register.

Foto: Galute Larsen

See www.autopass.no to find the toll road operator you would like to sign an agreement with.

www.autopass.no



Statens vegvesen
Norwegian Public Roads
Administration



Foto: Bård A. Nordbo

«Visitors' Payment»

- Register your credit card online at www.autopass.no and create a prepaid account. You decide the duration of the agreement period. Maximum agreement time is three months.
- You don't need a tag for this payment arrangement. When you pass through a toll plaza, the licence plate is photographed and a deduction is made from your prepaid account.
- Drive through without stopping at Norwegian toll plazas marked AutoPASS.
- You can start driving immediately after you have registered.
- Register in advance or up to 14 days after your first toll point pass.

Payment

- Valid cards are VISA and MasterCard.
- When the amount in your account drops to 0.00, a set amount is withdrawn again.
- Any remaining amount on your account is credited to your credit card three months after the agreement period is concluded.

Pay up to two weeks later

You can register up to 14 days after your first toll point pass. You may therefore register after your arrival in Norway and pay for the number of times you have passed the toll point.

Avoid having to pay a supplementary fee!

If you drive in the AutoPASS lane without an AutoPASS or without having registered your credit card, you risk incurring an extra fee of 300 NOK. Remember you can pay with your credit card up to 14 days after passing.

Do you have BroBizz?

If you have a BroBizz from Denmark or Sweden, you can automatically drive through Norwegian toll plazas marked AutoPASS. Each pass is charged to your agreement at Storebælt or Øresund Bridge.

Complaint

If you wish to complain about a fee or supplementary fee, please send the complaint to the toll road operator that sent you the invoice (EPC). Payment of the fee is mandatory. The amount is refunded if the complaint is found to be justified.

Ring 02012

If you have any questions or require assistance, please ring 02012.

Automatic toll plazas

An increasing number of toll plazas in Norway are automatic where you drive through without stopping. A photo is taken of the number plate of all vehicles without an AutoPASS.

If you don't have an AutoPASS or a Visitors Payment contract, the invoice is sent to the vehicle owner by standard mail. This invoice is sent from Euro Parking Collection (EPC) plc in London, United Kingdom. It can take up to six months before this invoice is sent. If you do not pay the invoice before the deadline you will receive a reminder, and a fee of NOK 300 is added.

You can also pay the toll fee at facilities such as petrol stations close to the toll station within three working days (after passing the toll point). Look for the sign: "Kr-service".

Automatic toll stations are marked:

